

**\*\* TAXPAYER LIAISON OFFICER \*\***

**DO YOU NEED INFORMATION OR WOULD YOU LIKE TO FILE AN INQUIRY?**

If you have concerns or need additional information on the Appraisal District or taxing unit operations, you may visit the appraisal district office or file a written inquiry with the District's Taxpayer Liaison Officer (TLO). The TLO is appointed by the Board of Directors and acts as an intermediary between the property owner and the Board in accordance with Texas Property Tax Code (Sec. 6.052.) The TLO helps build an effective working relationship between the Appraisal District and the public it serves.

The primary focus of the TLO is to improve the Appraisal District's relationship with the public and requires the TLO to be credible, knowledgeable, and responsive to the public with no conflicting interests. The Taxpayer Liaison Officer's duties are free to the public and include:

- \* Resolving issues regarding the Board of Directors, the Chief Appraiser, or Milam Appraisal District employees.
- \* May provide information and/or materials designed to assist property owners in understanding the appraisal process, protest procedures, taxing unit matters and other related issues.
- \* Reporting to the board at each meeting on inquiries filed and their status. TLO reports to the Board may be an oral or written presentation and may include the nature of the issues and concerns with a follow up to ensure their resolution.

*To request additional information, file a written inquiry or offer suggestions, you may contact the Milam Appraisal District's Taxpayer Liaison Officer, Charla Sowders at 254-697-6638 or by e-mail [csowders@milamad.org](mailto:csowders@milamad.org) . TLO services are free of charge.*

**Contact Information: 120 N. Houston, Cameron, Texas 76520  
Contact number: 254-697-6638**